

Richard E. Gordon

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Employment

University of Delaware, Newark, Delaware

- A variety of assignments in Information Technologies.
Current title: Manager, IT Communication Group. Other job titles have included Information Resource Consultant IV; Senior Technical Writer; Manager, Non-Numerical Applications; and Manager, Technology Help Desk.
- 1983 - Present
- 1995 - 1996
1999 - Present
- Instructor, Computer and Information Sciences.
(Formal secondary academic appointment: March 2005.)
- 1985 - 1988 Adjunct Instructor, English.

University of Missouri, Columbia, Missouri

- 1978 - 1983 Graduate Teacher, English Department.
- 1981 - 1983 Instructor, Intensive English Program.

Missouri House of Representatives, Jefferson City, Missouri

- 1977 - 1979 Director, Legislative Information System.
- 1977 Administrative Assistant to the Speaker.

Selected Other Employment

- 1987 - Present Bassist & Guitarist with a variety of bands, most recently with Tater Patch (<http://www.tater-patch.com>), the Greystone Ramblers (<http://www.greystoneramblers.com>), and the Charles Hoefgen Band.
- 2004 - Present Western Family Branch, YMCA of Delaware, Newark, Delaware: Youth Sports Staff (2004 - present); Aquatics Fitness Instructor (January 2008 - present).
- 1997 - 1999 Technology Columnist, *Wilmington News Journal*, Wilmington, Delaware.

Education

- 1980 M.A. English, University of Missouri, Columbia, Missouri.
(36 hours of additional coursework: 1980-1983.)
- 1975 A.B., *cum laude*, English, Kenyon College, Gambier, Ohio.

Selected Publications

- If I were the emperor. . . . <http://mandorichard.blogspot.com>. February 2008 – present.
- National Cybersecurity Awareness Month at UD. Web site: <http://www.udel.edu/ncsam>; October 2009.
- National Cybersecurity Awareness Month at UD. Web site: <http://www.udel.edu/ncam>; October 2006.
- Mandocasts: Podcasts from Mandorichard. Audio podcasts available at <http://www.mandorichard.net/mandocasts>. January-June 2006.
- Kids love e-mail, even with parents' rules. *Wilmington News Journal*; "Delaware Parent" insert, p. 25; February 21, 2000.
- Times are Changing: Viral Marketing. Graduate Management Admission Council's *Graduate Management News*; pp. 12-13; Fall 1999. Co-author with Alex Brown, Wharton School, University of Pennsylvania, and Rod Garcia, MIT.
- Computer Life. A weekly column appearing in Saturday editions of the *Wilmington (Delaware) News Journal*, 1997-1999. (Web site: <http://www.mandorichard.net/From.inet/NJ/index.html>)
- Demystifying the Internet*. Co-author with Alex Brown, Business and Economics, University of Delaware, and Shawn Harvell, Foreign Languages and Literature, University of Delaware; August 1994.
- Recommended Guidelines for Units Implementing the Policy for Responsible Computing at the University of Delaware. Editor and primary co-author; February 1993.
- Policy for Responsible Computing at the University of Delaware. Editor; also co-author with members of the University Faculty Senate Committee on Instructional, Computing, and Research Support Services and members of the University Committee on Information Resource Planning and Management; *University of Delaware Policies and Procedure Manual*, Policy 1-16; October 1992.
- The Long Road to Responsible Computing. *Computer Security Journal*; Volume 8, Number 2; pp. 69-80; Spring 1992.
- Responsible Computing at the University of Delaware: A Rigorous Approval Process Improves the Document. *ACM Special Interest Group for University and College Computing Services (SIGUCCS) Newsletter*, Volume 21, Number 4, pp. 16-20; Winter 1991.
- Staff Training for Support Agencies: The ACS Experience Supporting DELCAT. *Library Hi Tech*, Issue 28 (Volume 7, Number 4), pp. 79-83; December 1989.

Selected Presentations

- UD's Electronic Campus. Presentations about the University of Delaware's technology environment and Responsible Computing Policies; Delaworld 101, new student orientation at the University of Delaware; 20 to 23 sessions annually; January, June, and July; 1996 to 2009.

Selected Presentations, continued

Collaborating with the Community: How the University of Delaware is Deploying Drupal. Villanova University Computer Sciences Colloquium, March 30, 2009, Villanova, Pennsylvania, with Tina Callahan, IT-User Services.

Panel Moderator: "Security and Privacy." Computer Science Research Day, University of Delaware, February 2008, Newark, DE.

Podcasting: Is it for me? University of Delaware Summer Faculty Institute, June 2006, Newark, DE.

Teaching Ethics to Computer Science Students: Getting Them to "Do" Ethics. Lilly-East Teaching Conference, April 2006, Newark, DE.

Follow the Code of the Web. EDUCAUSE 2003, November 2003, Anaheim California, with Ron Nichols, Carol Anderer, and Jean Neff, all of IT-User Services, University of Delaware.

Ethical Issues for Public Web Weavers. State of Delaware Webmasters' meeting; Dover, DE; January 1998.

Bonding to the Internet. Tutorial workshop at the National Institute for Public Finance; Newark, DE; July 1995.

Advanced Internet Tools: File Transfer and File Types; and Intermediate Internet Tools: Mailing Lists, Gopher, and the Web. Tutorial workshops at the Research for Better Schools "Exploring the Internet" Conference; Valley Forge, PA; December 1994.

Proselytizing Among the Heathens: Getting the Word Out About Responsible Computing. Panelist at EDUCOM '93, Cincinnati, OH. Abstract published in conference program; October 1993.

Look What They've Done to My Policy, Ma: A Report on the Development of a Responsible Computing Policy at the University of Delaware. National Conference on Computing and Values, New Haven, CT; August 1991.

Using E-Mail for Class Communication. With Harry L. Shipman, Professor, Physics and Astronomy, University of Delaware, and Janet de Vry, Academic Computing Services, University of Delaware; Ninth Annual University of Delaware Advance on Applied Technology in Education, Newark, DE; February 1991.

Dialing for DELCAT: The End Users Justify the Means. With Stuart Glogoff, University of Delaware Libraries; ACM SIGUCCS User Services Conference XVII, Bethesda, MD. Paper published in conference proceedings; October 1989.

Micro or Mainframe: Which Should I Choose? With Ann Amsler, Academic Computing Services, University of Delaware; 34th International Technical Communication Conference, Denver, CO. Abstract published in conference proceedings; May 1987.

Simulating a Professional Writing Environment in an Advanced Technical Writing Course. Panelist at 33rd International Technical Communication Conference, Detroit, MI; May 1986.

The Library Treasure Hunt: A Communicative Introduction to a University Library for International Students. MIDTESOL, Columbia, MO; April 1983.

Teaching Experience

University of Delaware

Computer and Information Sciences Department

- Computers, Ethics, and Society (Juniors and Seniors, mostly CISC majors)
<http://www.udel.edu/richard/cisc355/>*
- Intellectual Property in the Digital Age
<http://www.udel.edu/richard/cisc367/> *

English Department

- Problems in Composition (Sophomores, Juniors, and Seniors, all majors).*
- Technical Writing (Juniors and Seniors, mostly Civil Engineering majors).
- Written Communications in Business (Sophomores and Juniors, all majors).

Computing Short Courses

Short courses (2-6 hours) on a variety of topics, including

- Web publishing and HTML*
- E-mail, electronic communication, and Internet tools used in teaching*
- Elementary concepts for the UNIX and VM/CMS operating systems (central servers and “mainframe computers”)*

Continuing Education (Non-Credit Certificate Programs)

- Introduction to the Internet.*
- Ethics of the Internet and World Wide Web.*

University of Missouri

English Department

- Composition (Freshmen).*
- Exposition (Sophomores and Juniors).*
- Introduction to Fiction.*
- Masterpieces of Short Fiction and Poetry.
- Technical Writing (Electrical Engineering Juniors and Seniors).
- Tutor, Project Start (Minority Freshmen enrolled in a developmental program).*

English Department Courses for International Students

- Composition.*
- English Language Support Program, Remedial Grammar.*
- Exposition.

Intensive English Program

- Beginning Communication (structured speaking and writing skills).
- Low-Intermediate Communication.
- Advanced Communication.*
- Language Laboratories.*

Columbia, Missouri, Public Schools

Adult Basic Education English as a Second Language Courses

- Beginning Conversation and Grammar.*
- Intermediate Conversation and Grammar.*
- Advanced Grammar, Reading, and Vocabulary.*

*An asterisk indicates a course taught two or more semesters.

Selected Honors and Awards

- Award of Excellence: General Services Campaign; ACM SIGUCCS Communication Award; (with University of Delaware colleagues Dan Coleman, Carol Anderer, Debbie Jeffers, Larry Larraga, Jeff Whisler, and Ron Nichols, IT-User Services; Debra Wilder, IT-Help Center; and Larry Elveru, Public Relations) for National Cybersecurity Awareness Month campaign (<http://www.udel.edu/ncam/>); Association for Computing Machinery Special Interest Group on University and College Computing Services; October, 2007.
- Award of Excellence: Electronic How-to Guides; ACM SIGUCCS Communication Award; (with Ann Amsler, Dan Coleman, Lisa Elias, Debbie Jeffers, Larry Larraga, Suzanne Nanis, and Ron Nichols, IT-User Services, University of Delaware) for Consulting on Demand: Connecting Your Computer to UDelNet (2 episodes available at <http://www.udel.edu/cod/>); Association for Computing Machinery Special Interest Group on University and College Computing Services; October 2007.
- First Place: Promotional Video; ACM SIGUCCS Communication Award; (with Ann Amsler, Dan Coleman, Lisa Elias, Debbie Jeffers, Larry Larraga, Suzanne Nanis, and Ron Nichols, IT-User Services, University of Delaware) for Consulting on Demand (<http://www.udel.edu/cod/>); Association for Computing Machinery Special Interest Group on University and College Computing Services; November 2006.
- Third Place: Electronic How-to Guides; ACM SIGUCCS Communication Award; (with Ann Amsler, Judith Brown, and Thomas Baxter, Information Technologies, University of Delaware) for UD Webmail Direct web site; Association for Computing Machinery Special Interest Group on University and College Computing Services; October 2005.
- Judge, Old-Time and Bluegrass Music Contests; Deer Creek Fiddler's Convention, Westminster, MD; June 1997 and June 1996.
- Youth Sports Volunteer of the Year; Western Branch, YMCA of Delaware; May 1997.
- Award of Excellence, 1996 Communicator Awards; (with Robert DiIorio, Information Technologies, University of Delaware) for Tech Files 3.1: Preparing Images for the Web (video); January 1997.
- Judge, Old Fiddler's Day; Rose Tree Park, Media, PA; August 1996 and August 1995.
- Second Runner-Up, Bass Fiddle; Fiddler's Festival at Fiddler's Grove; Union Grove, NC; May 1996.
- Bronze Medal, 1996 CASE Circle of Excellence; (with Suzanne Nanis and Monroe Givens, Information Technologies, University of Delaware) for TechTalk inserts in *UpDate*, the weekly University of Delaware newspaper; May 1996.
- Award of Excellence. Informational Brochure category of The Society for Technical Communication International Publications Competition; (with Suzanne Nanis and Monroe Givens, Information Technologies, University of Delaware) for "Cruisin' the Information Superhighway," September 1995 issue of TechTalk ; March 1996.

Selected Awards, continued

CAUSE Best Practices Award; (with Susan Allmendinger, Ron Reisor, and Janet de Vry, Information Technologies, University of Delaware) for Electronic Community Citizenship Examination; December 1995.

First Place, Bass Fiddle; Deer Creek Fiddler's Convention; Westminster, MD; June 1990.

Professional Staff Merit Award; University of Delaware; April 1989.

Chancellor's Distinguished Graduate Teaching Award; University of Missouri; May 1982 and May 1980.

Selected Community Affiliations

- 1996 - present Sunday School Teacher, St. Barnabas Episcopal Church, Wilmington, Delaware.
- 2009 - present Volunteer DJ, WNHU, University of New Haven, West Haven, Connecticut. ("Black Diamond Show")
- 2001 - 2009 Level 8 Referee Badge, United States Soccer Federation.
- 2006 - 2009 Member, Delaware Soccer Officials Association.
- 2007 - 2008 Recording Secretary, Board of Directors, Kirkwood Soccer Club, New Castle, Delaware.
- 2006 - 2007 Volunteer Soccer Coach, Kirkwood Soccer Club, New Castle, Delaware. (Coached the Thomas McKean High School Boys' Futsal team, Winter 2006 and Winter 2007.)
- 1995 - 2005 Volunteer Soccer Coach, Western Family YMCA, Newark, Delaware.
- 1999 "E" Coaching Certificate, United States Youth Soccer Association.
- 1996 Mentor to Cab Calloway School of the Arts World Wide Web Team, Red Clay Consolidated School District, Wilmington, Delaware
- 1994 - 1995 Member, Delaware Department of Public Instruction Goals 2000 Technology Task Force (Member of Christina School District Team).
- 1995 "F" Coaching Certificate, United States Youth Soccer Association.
- 1990 - 1997 Member, Greater Valley Forge Rhodesian Ridgeback Club; Editor of *The Ridge Rap*, Quarterly Newsletter, 1991 to 1995.
- 1990 - 1996 Sunday School Teacher, St. James Episcopal Church, Newport, Delaware.
- 1981 to 1983 Volunteer (pediatric oncology service) Mid-Missouri Candlelighters.
- 1979 to 1982 Volunteer Driver, Meals on Wheels.